chogramma (for control of Lepidopteran pests) and *Trichoderm* and *Gliocladium* (for control of root rot deration.

(c) and (d) One of the main objectives of this programme is to take the technology developed from laboratory to the farmer's field. Efforts are therefore being made to educate the farmers about the use of biocontrol agents through multilocation field demonstration trials with active participation of local farmers. Farmer's Organizations including Non-governmental organizations, and extension workers are proposed to be involved in the next expanded scale of field demonstration, and pilot scale production.

[*Translation*]

High Power Doordarhsan Relay Centre at Charkhari in district Hamirpur of Uttar Pradesh

2063. SHRI VISHWANATH SHARMA: Will the Minister of INFORMATION AND BROAD CASTING be pleased to state:

(a) whether the provision of funds had been made in the previous plan period for setting up a High Power Doordarshan Relay Centre at Charkhari town in district Hamirpur of Uttar Pradesh; and

(b) if so, the stage at which the matter stands at present?

THE DEPUTY MINISTER IN THE MINISTRY OF INFORMATION AND BROADCASTING (KUMARI GIRIJA VYAS): (a) No, Sir.

(b) Does not arise.

Public Grievances Cells in Ministries/ Departments

2064. SHRI BHAGWAN SHANKAR RAWAT:

SHRI RAMESH CHAND TOMAR:

SHRIMATI SUMITRA MAHAJAN:

SHRIMATI MAHENDRA KUMARI:

Will the PRIME MINISTER be pleased to state:

(a) whether public grievances cells have been set up in various Ministries/Departments of the Union Government;

(b) the number of complaints received in each of these Ministries/ Departments during the last six months;

(c) the average rate of disposal of complaints during the last three years; and

(d) the steps proposed to be taken to make the functioning of these cells more effective?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRIMATI MARGARET ALVA): (a) Yes, Sir.

(b) and (c) According to information received from various Ministries/ Departments, more than four lakh grievances were received during the 6 month period from 1st January to 30th June, 1991. The average rate of disposal of grievances received in various Ministries and Departments during the last three years (1987-88 to 1989-90) was more than 75 per cent of the total.

(d) Government has emphasised from time to time the need for strengthening the grievance cells of the Ministries/Departments. The grievance cell is generally headed by an officer not below the rank of Deputy Secretary. One day in the week is observed as meeting-less day when all officers of the ranks of Deputy Secretary and above are to be available at their desks for receiving personally public grievances. Government has repeatedly emphasised the need for atten-